



1. COMPANY PLANS TO ADD 1,300 JOBS TO RUTHERFORD COUNTY

September 3rd – BlueRidgeNow.com

A communications company based in western North Carolina plans to bring more than 1,300 jobs to Rutherford County and expects investments to top \$3 million. The Sky America Service center will bridge gap in Latin American Countries & US.

<http://www.blueridgenow.com/article/20080903/NEWS/809030270/0/MISC>

2. WEST AT HOME BRINGS 300 NEW JOBS TO OMAHA METRO

August 29th – The Earth Times

West at Home, LLC, one of the largest and most respected providers of home-based customer contact solutions in the world, today announced plans to bring 300 new jobs to the Omaha metro area.

<http://www.earthtimes.org/articles/show/west-at-ome-brings-300-new-jobs-to-omaha-metro,521501.shtml>

3. CONVERGYS – HIRING BEGINS AT NEW HICKORY CALL CENTER

September 6th – Hickory Daily Record

Convergys Corp. expects to fill about 200 positions at the call center by the end of this year. The center, which will provide customer service for clients in the telecommunications industry, is expected to employ about 450 people by 2011.

<http://www2.hickoryrecord.com/content/2008/sep/06/apply-now/>

4. SOUTH CHARLESTON AREA CALL CENTER ADDING 200 JOBS

September 8th – Associated Press

A call center in South Charleston will add more than 200 jobs and invest \$250,000 in its operations center, the company announced Monday. TRG Customer Solutions, formerly Telespectrum Worldwide Inc., will expand and renovate its customer service center.

<http://www.wsaz.com/news/headlines/28003519.html>

5. AT&T OPENS CALL CENTER IN BIRMINGHAM

September 10th – Birmingham Business Journal

AT&T Inc. officially opened its new Birmingham call center, which will house 360 employees. The city of Birmingham and Jefferson County gave AT&T \$400,000 in incentives to land the call center and its anticipated \$8.5 million annual payroll.

http://www.bizjournals.com/birmingham/stories/2008/09/08/daily17.html?ana=from_rss

6. HILTON HOTELS ROLLS OUT FLEXIBLE WORK-AT-HOME PROGRAM

September 23rd – *rueters.com*

Hilton Hotels Corporation has developed a flexible work-at-home program, called Hilton@ Home, underway within Hilton Reservations & Customer Care.

<http://www.reuters.com/article/pressRelease/idUS138987+17-Jul-2008+BW20080717>

7. VERIZON COMES CALLING WITH 500 JOBS

September 19th – *Business First of Columbus*

Verizon Wireless expects to bring 500 call center jobs to Central Ohio by 2010 as the cell phone company expands its operation in Hilliard.

<http://www.bizjournals.com/columbus/stories/2008/09/22/story1.html>

8. AIG & JP MORGAN CHASE EXPAND OPERATIONS IN PHILIPPINES (BPO) DESPITE ECONOMIC CRISIS

September 24th – *Business World*

The local outsourcing operations of troubled US insurance firm American International Group (AIG) and financial giant JPMorgan Chase & Co. will continue expanding here despite mounting concerns of a slump in the world's largest economy.

<http://www.bworldonline.com/BW092408/content.php?id=041>

9. OUTSOURCING COMPANY TO BRING 400 JOBS TO UPSTATE SOUTH CAROLINA

September 22nd – *WYFF.com*

An outsourcing company that provides outsourced customer service to companies around the world is adding 400 jobs -- not in Bangalore or other locations often associated with outsourcing -- but in Upstate South Carolina.

<http://www.wyff4.com/news/17529378/detail.html>

10. ACS OPENS CALL CENTER IN PHILIPPINES

September 25th – *directmag.com*

Affiliated Computer Services, Inc. (ACS) will officially open a new state-of-the-art facility in Pasay City tomorrow, Friday, expanding its global network of international capabilities. The 8,582 square meter facility will initially employ more than 1,000 people

<http://directmag.com/news/acs-092608/>